



## Quality Policy

### **Quality Policy Statement:**

The Quality Policy of Berry Aviation Inc, is to provide high and consistent quality in the servicing of aviation products and articles. We are always mindful of the fact that the items we service, are used on aircraft and all of their systems, an environment where safety is paramount.

All work is done in conformance to Berry Aviation Inc.'s Repair Station Quality Manual and Quality Manual Supplement, the applicable technical and administrative operating policies and procedures of Berry Aviation Inc, legal and regulatory requirements, and specific customer requirements.

Through front-line input and management leadership, we will continue to improve our people and processes to anticipate, meet, and exceed the needs of our customers.

We support the continually improving quality of our customer's maintenance and other technical operations through the services we provide.

Quality Objectives are:

1. To meet or exceed customer delivery expectations on at least 90% of the repair orders.
2. To ensure the internal rejects do not exceed 2.5% of the articles serviced.
3. To ensure customers' rejects are a maximum 1% of the articles serviced for the customer.
4. Compliance with statutory and regulatory requirements
  - a. This objective is measured by zero actions that lead to violations or findings from regulatory inspections.
5. To maintain the AS9100 Standard requirements through the completion of successful follow-up audits.
  - a. This objective is measured by no major non-conformance findings on surveillance audits.
6. To develop and implement LEAN practices within the organization.
  - a. This objective is measured by the improvement of the delivery times, reduction of internal and external rejects and the increased profitability of the organization.